

Allocations

T7

Policy context: This policy relates to Part 2 of *Housing Regulation 2009*

POLICY STATEMENT

I. Purpose

The purpose of this policy is to outline the process for allocation of properties to social housing tenants.

II. Definitions

- Social housing is low rent accommodation subsidised by the NSW Department of Family and Community Services.

III. Coverage

This policy applies to all social housing properties owned and managed by SCH.

IV. Principles

SCH will be fair, efficient and consistent in the decisions made about suitable allocations. This includes:

- making the best use of housing stock to ensure that the number of bedrooms and any special features or modifications are utilised to their maximum advantage,
- ensuring housing is suitable for the tenant, considering both the needs and, where possible, the preferences of the highest priority applicants, and
- creating sustainable and balanced communities by allocating vacant properties with consideration for the needs of neighbouring tenants and residents and mindful of maintaining an appropriate social mix.

SCH will facilitate successful tenancies, through balancing issues of suitability of the allocation for the organisation, the tenant and the community in order to minimise future tenancy problems and maximise tenant satisfaction.

V. Responsibilities

The Housing Allocations Officer is responsible for identifying appropriate properties for tenants, in consultation with the relevant Regional Manager.

Decisions on allocation will be approved by the relevant Regional Manager.

DOCUMENTATION

Documents related to this policy	
Related policies	N/a
Other related documents	

REFERENCES

Housing Pathways Standard Bedroom Entitlements for Public Housing at www.housingpathways.nsw.gov.au