

**Policy context:** This policy relates to Part 2 of *Housing Regulation 2009*

### POLICY STATEMENT

#### I. Purpose

The purpose of this policy is to outline eligibility and application requirements for social housing managed by SCH.

#### II. Definitions

- Social Housing is rental housing managed under agreement with Housing NSW.

#### III. Coverage

This policy applies to all social housing managed by SCH.

#### IV. Principles

SCH eligibility criteria are governed by our funding agreements, which set guidelines and standards for access to properties under each funding program. To be eligible for social housing, applicants must:

- Establish their identity,
- Be resident in New South Wales (NSW),
- Be a citizen or have permanent residency in Australia,
- Have a household income within the income eligibility limit,
- Not own any assets or property which could reasonably be expected to resolve their housing need,
- Be able to sustain a successful tenancy, without support or with appropriate support in place,
- If applicable, make repayments of any former debts to a social housing provider, and
- In general, be at least 18 years of age.

A person may be ineligible for social housing if they have a history of committing registrable offences and it is likely that their presence in social housing will cause antisocial behaviour, or present an unacceptable risk of harm to themselves, other social housing occupants or neighbours.

Applicants will be unable to apply for housing if they have an existing debt with a social housing provider, until they have entered into and complied with a repayment plan for a minimum period of 6 months. This applies for a period of 12 years from the date of an order or judgement relating to the debt.

SCH subscribe to a common waiting list of all eligible applicants from which we prioritise applicants. Applications are available on our website at <https://www.scch.org.au/apply-for-tenancy/> and can be

lodged by mail or in person at any SCH office or you can apply online at <http://www.housingpathways.nsw.gov.au/how-to-apply> .

Applicants can express a preference for a particular location or special property features, but requests will only be met if suitable housing is available.

SCH can assist applicants to complete their applications or arrange interpreters or other support if necessary.

SCH has procedures in place to protect the confidentiality and privacy of applicants.

#### V. Responsibilities

The relevant Regional Manager is responsible for managing the SCH priority waiting list.

---

#### DOCUMENTATION

Documents related to this policy	
Related policies	T7 Allocations Policy
Other related documents	

#### REFERENCES

Housing Pathways' *Eligibility for Social Housing Policy* and *Social Housing Eligibility and Allocations Policy Supplement*